



Facilis Technology, Inc. Technical Note

TN-010

Instructions for reformatting an NTFS Tools drive on Mac OSX (10.3.x – 10.4.x)

1. After system startup, verify the NTFS formatted TOOLS drive is mounted on the Mac desktop.
2. Navigate to the Mac hard drive then to Applications.
3. Open the Utilities folder located within Applications.
4. Launch Disk Utility.
5. On the left hand pane in Disk Utility select "1.0 GB Facilis Tools Media".
6. Next select the Erase button in Disk Utility. You should notice that all available selections are grayed out and not selectable.
7. With "1.0 GB Facilis Tools Media" still selected, click the blue "Eject" button at the very top of the Disk Utility. This will eject the TOOLS drive from the desktop.
8. Wait for up to 30 seconds and the TOOLS drive will reappear on the desktop and in Disk Utility.
9. Be sure "1.0 GB Facilis Tools Media" is still selected and again click on the Erase button. Observe that the erase options are now available and selectable.
10. Before continuing, acquire write access through SM Manager on the TerraBlock server for this system.
11. After write access is acquired, proceed with creating an MS DOS formatted TOOLS drive in Disk Utility (Mac OS Extended if creating a second TOOLS (TOOLS1) if you are in a dual TerraBlock server configuration) outlined in your TerraBlock manuals.

Immediately after the TOOLS drive is formatted, open the TerraBlock Manager from the Mac Desktop. This will create the proper control file on the drive while it is in a writable state. At this time the Mac or Windows TerraBlock Manager can be copied to the TOOLS drive as well.

Note: When all software copies are completed to the TOOLS drive, drag the drive to the trash. When the drive re-appears automatically, it will be in a read only state.